U.S. Travel and Tourism: Industry Trends and Policy Issues for Congress

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Summary

The U.S. travel and tourism industry accounted for 2.8% of gross domestic product (GDP) in 2011 and directly employed more than 5.7 million people in 2013. Tourism exports reached a record $181 billion in 2013, representing about a quarter of total U.S. services exports. The sector has posted an annual trade surplus with the world for more than two decades. The Department of Commerce forecasts foreign visitor volume in the United States will reach 80 million in 2018.

Lawmakers have disagreed on the appropriate federal role in supporting travel and tourism. In 1996, Congress stopped funding the United States Travel and Tourism Administration (USTTA), which for 35 years promoted the United States as a tourist destination. In 2009, it established a public-private entity to promote U.S. tourism, the Corporation for Trade Promotion, which does business as Brand USA. The program is funded by a $10 user fee assessed on international visitors from certain countries and requires annual in-kind and cash matching contributions from the U.S. tourism industry. Brand USA can receive up to $100 million annually in matching federal funds. The Travel Promotion Act of 2009 (TPA; P.L. 111-145), which authorizes federal funds for Brand USA, expires at the end of FY2015.

In 2012, the Obama Administration established a Task Force on Travel and Competitiveness, which was charged with developing and implementing a strategy to increase the annual number of international visitors to 100 million by 2021. Among other things, the task force has recommended expediting visa processing for tourists from certain emerging economies, such as China and Brazil, and expanding the Visa Waiver Program (VWP), which allows citizens from more than three dozen countries to travel to the United States without obtaining visas. In the 113th Congress, congressional committees have held hearings to assess the economic effects of travel and tourism on the U.S. economy. Pending bills address various issues affecting travel and tourism such as online gambling, safety and security aboard cruise ships, and taxes on the rental of motor vehicles. The tourism industry may also be strongly affected by homeland security and immigration legislation, which could make it more complex and costly for foreign visitors to enter the United States.
Introduction

The travel and tourism industry is an amalgam of business activities including transportation, lodging, entertainment, meals, and retail trade. Collectively, this mature sector of the U.S. economy accounts for 2.8% of U.S. gross domestic product (GDP) and directly employs 5.7 million Americans.

While they have increased in recent years, employment and real output in travel and tourism have not fully recovered from the 2007-2009 recession. It is in this context that Congress will consider whether to reauthorize or extend the Travel Promotion Act of 2009 (TPA; P.L. 111-145), which established a national advertising and marketing effort to encourage international visitors to spend time in the United States. The law is scheduled to expire at the end of FY2015. A number of other bills intended to make travel to the United States less complicated for foreign visitors also await action in Congress.

Global Competition for Visitors

The world’s travel and tourism industry has expanded in the post-World War II era to become an important economic sector for many countries. In 2012, worldwide activities related to travel and tourism directly supported more than 100 million jobs, according to the World Travel and Tourism Council (WTTC), and could reach 125 million by 2023.2

The number of international tourist trips rose from 25 million in 19503 to more than 1 billion in 2012, a new record high.4 The figure is projected to reach 1.4 billion by 2020 and 1.8 billion by 2030 (see Figure 1).5 According to the United Nations World Tourism Organization (UNWTO), “the substantial growth of the tourism activity clearly marks tourism as one of the most remarkable economic and social phenomena of the past century.”6

International competition for travelers is intense. In 1980, Europe and North America were the world’s main tourist destinations, jointly representing more than 80% of the global market. That figure dropped to around 60% by 2010, and may shrink to around 50% by 2030, UNWTO projects, as tourists visit other destinations.7

1 IBIS World, a major market research firm, defines tourism as “visitors whose primary travel purposes are business, convention or conference travel, government business, and the more familiar tourism for leisure, holiday, or to visit friends and relatives.”
4 Worldwide travel, as measured in international tourist arrivals, has more than rebounded from the 2009 downturn, according to UNWTO. UNWTO World Tourism Barometer, Annual Report, January 2012, http://dxtq4w60xqpw.cloudfront.net/sites/all/files/pdf/annual_report_2012.pdf.
A record 67 million foreign visitors traveled to the United States in 2012, making the United States the second-most popular destination for foreign visitors, after France. A travel industry advocacy group, the U.S. Travel Association (U.S. Travel), estimates the average overseas visitor spends approximately $4,455 domestically on activities such as shopping, dining, and sightseeing. Foreign visitors stay on average more than 18 nights, and their expenditures outpace domestic visitor spending. According to World Bank data, the United States received 6.1% of global tourism arrivals in 2011 and accounted for nearly 15% of global spending on travel and tourism, down from 7.3% and 21%, respectively, in 2000.

In 2013, the World Economic Forum’s Travel and Tourism Competitiveness Index ranked the United States as the sixth-most competitive country among 140 nations in travel and tourism. Nonetheless, the UNWTO projections imply that the U.S. share of the global market for international tourism will continue to decline as travelers visit other destinations.

**Figure 1. International Tourist Arrivals, 1950-2030**

Travel and tourism from large emerging markets are expanding. For instance, in 2012, 83 million Chinese travelled abroad, compared with 10 million in 2000, according to UNWTO. By 2023, China is expected to overtake the United States as the world’s largest tourist market in the total contribution that travel and tourism make to GDP, but it is expected to remain well behind the

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10 The World Bank, Travel and Tourism, Number of Arrivals and Receipts, http://data.worldbank.org/indicator/ST.INT.ARVL.
11 Biennially, the World Economic Forum’s Travel and Tourism Competitiveness Index measures factors and policies that contribute to the overall competitiveness of a nation’s travel and tourism sector, such as air transport infrastructure, tourism infrastructure, and natural and cultural resources. The World Economic Forum, Travel and Tourism Competitiveness, http://www.weforum.org/issues/travel-and-tourism-competitiveness.
United States as a destination, both in terms of visitor exports and its share of global foreign arrivals, says WTTC. The annual number of Indian outbound travelers is expected to rise from around 15 million today to 50 million by 2020. Long-haul travel from Brazil is forecast to grow at an average of 8% annually between 2010 and 2014.

Impact of Travel and Tourism on the U.S. Economy

The Bureau of Economic Analysis (BEA) measures travel and tourism across two dozen industry categories based on a system known as Travel and Tourism Satellite Accounts. Widely cited BEA data tend to exaggerate the size of the travel and tourism sector by emphasizing the sector’s output, which was $728 billion in 2013 based on preliminary data. In general, the size and importance of various economic sectors are best judged by their value added, which includes employee compensation and taxes as well as profit. Tourism industries had $415 billion in value added in 2011, accounting for 2.8% of U.S. GDP (see Table 1). Domestic travelers were responsible for about 80% of this activity.

<table>
<thead>
<tr>
<th>Year</th>
<th>GDP</th>
<th>Tourism value added</th>
<th>Tourism value added as a share of GDP</th>
</tr>
</thead>
<tbody>
<tr>
<td>2005</td>
<td>$12,623</td>
<td>$376</td>
<td>2.98%</td>
</tr>
<tr>
<td>2006</td>
<td>$13,377</td>
<td>$402</td>
<td>3.01%</td>
</tr>
<tr>
<td>2007</td>
<td>$14,029</td>
<td>$422</td>
<td>3.01%</td>
</tr>
<tr>
<td>2008</td>
<td>$14,292</td>
<td>$399</td>
<td>2.79%</td>
</tr>
<tr>
<td>2009</td>
<td>$13,974</td>
<td>$367</td>
<td>2.63%</td>
</tr>
<tr>
<td>2010</td>
<td>$14,499</td>
<td>$381</td>
<td>2.63%</td>
</tr>
<tr>
<td>2011</td>
<td>$15,076</td>
<td>$415</td>
<td>2.75%</td>
</tr>
</tbody>
</table>


Output, which represents total sales related to travel and tourism, came to $900 billion in 2013. After adjusting for inflation, BEA estimates that tourism output rose 3.6% in 2013, the fourth consecutive year of growth following steep declines in 2008 and 2009. Even so, BEA estimates,
tourism output in 2013 was about 2% lower than in the peak year of 2007, after adjusting for inflation.\(^{20}\) This finding mirrors other data. For instance, 646 million passengers boarded domestic commercial flights in 2013, 5% below the 2007 peak of 679 million.\(^{21}\)

A particular economic attraction of tourism is that it enables state and local governments to generate significant amounts of revenue without taxing their own citizens. Taxes on hotel rooms, automobile rentals, and admission tickets fall heavily on visitors. Annual collections of such taxes cannot be determined; according to the Census Bureau, selective sales taxes, including taxes on hotel rooms and rental cars as well as on certain nontourist items, generated $66 billion in 2011, amounting to 5% of state and local governments’ tax revenues. Sales taxes on amusements, the only tourism-related category broken out separately, provided an additional $7 billion of revenue.\(^{22}\)

In a 2005 study, the U.S. Department of Agriculture Economic Research Service compared more than 300 rural counties that it defined as “recreation counties” with counties that had fewer tourism-related activities. The researchers found that during the 1990s, the recreation counties had three times the average population growth and twice the job growth of other rural counties.\(^{23}\) Additional benefits included rising land prices, less poverty, higher incomes, and more economic diversification. Though housing rental and purchase prices rose, wages tended to rise fast enough to compensate for the higher costs. The study found that “while other types of growth can have similar benefits, rural recreation and tourism development may provide greater diversification, and, for many places, it may be easier to achieve than other kinds of development—such as high-tech development—because it does not require a highly educated workforce.”\(^{24}\)

### Employment and Wages

The travel and tourism sector is labor-intensive, resulting in large employment per dollar spent, and employs many workers with relatively little training or education. By imputing portions of the shares of the economic activity in various industries to travel and tourism, BEA estimates that more than 5.7 million people worked in travel and tourism in 2013, based on preliminary data (see Figure 2).\(^ {25}\) Tourism employment has still not fully recovered from the 2007-2009 recession, when the industry shed 800,000 jobs over a three-year period.\(^ {26}\)


Figure 2. U.S. Travel and Tourism Industry Employment
in thousands

Source: U.S. Bureau of Economic Analysis (BEA), Travel and Tourism Satellite Accounts.

The travel and tourism industry is a large employer in many states, most notably California, Florida, and Texas (see Table 2).

Table 2. Top 10 States in Employment and Expenditures Generated by Domestic and International Travelers
ranked by 2011 employment

<table>
<thead>
<tr>
<th>State</th>
<th>Employment (thousand)</th>
<th>Expenditures ($ million)</th>
</tr>
</thead>
<tbody>
<tr>
<td>California</td>
<td>836.9</td>
<td>$105,331.3</td>
</tr>
<tr>
<td>Florida</td>
<td>758.7</td>
<td>$71,532.5</td>
</tr>
<tr>
<td>Texas</td>
<td>555.9</td>
<td>$55,053.4</td>
</tr>
<tr>
<td>New York</td>
<td>430.7</td>
<td>$56,918.9</td>
</tr>
<tr>
<td>Nevada</td>
<td>304.8</td>
<td>$29,591.5</td>
</tr>
<tr>
<td>Illinois</td>
<td>292</td>
<td>$31,736.0</td>
</tr>
<tr>
<td>Georgia</td>
<td>238.4</td>
<td>$22,734.4</td>
</tr>
<tr>
<td>Virginia</td>
<td>211.9</td>
<td>$20,857.4</td>
</tr>
<tr>
<td>Pennsylvania</td>
<td>208.3</td>
<td>$22,835.0</td>
</tr>
<tr>
<td>New Jersey</td>
<td>196.1</td>
<td>$19,272.5</td>
</tr>
</tbody>
</table>


Notes: These statistics are based on U.S. Travel’s proprietary economic model, the Travel Economic Impact Model (TEIM). TEIM estimates differ from U.S. government estimates.

The travel and tourism sector is labor-intensive because it depends on high levels of customer service; this makes wages one of the largest expense categories, especially for hotels and retail establishments, where labor costs can represent more than a quarter of revenue. In 2011, average compensation per tourism employee in food services and drinking places was $20,700, and in retail trade services was $33,300 (see Table 3). These low annual wages often reflect many seasonal or part-time jobs, low barriers to entry, a relatively young workforce, and some large
industry segments that require workers with fewer skills than other industries. Worker turnover in travel- and tourism-related businesses tends to be higher than for the labor force as a whole.

Not all segments of the tourism industry pay low wages, although those that pay more employ far fewer tourism workers than larger segments such as food services, retail trade, and traveler accommodations. Compensation in some segments is significantly higher than average private sector compensation. These include gambling, travel arrangement and reservation services, and motion picture and performing arts, with average annual compensation ranging from about $70,000 to more than $90,000.

Table 3. U.S. Travel Wages and Employment by Selected Industry Sector, 2011

<table>
<thead>
<tr>
<th>Industry</th>
<th>Average compensation per tourism employee</th>
<th>Tourism Employment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Food services and drinking places</td>
<td>$20,657</td>
<td>1,781,000</td>
</tr>
<tr>
<td>Traveler accommodations</td>
<td>$35,777</td>
<td>1,335,000</td>
</tr>
<tr>
<td>Air transportation services</td>
<td>$77,397</td>
<td>459,000</td>
</tr>
<tr>
<td>Retail trade services, excluding gasoline service stations</td>
<td>$33,288</td>
<td>363,000</td>
</tr>
<tr>
<td>Gambling</td>
<td>$69,686</td>
<td>165,000</td>
</tr>
<tr>
<td>Travel arrangement and reservation services</td>
<td>$79,447</td>
<td>174,000</td>
</tr>
<tr>
<td>Motion pictures and performing arts</td>
<td>$92,560</td>
<td>22,000</td>
</tr>
</tbody>
</table>


Note: Average compensation, which consists of wages and salaries and other employer contributions such as Social Security taxes and fringe benefits, is calculated by dividing total tourism compensation by tourism employment. At the time of publication, only 2011 compensation was available. Average compensation paid by all U.S. private industries was $58,000 in 2011.

U.S. Trade in Tourism

Tourism exports are the amount of money that foreign visitors spend in the United States on passenger fares and travel-related goods and services such as food, lodging, recreation, gifts, entertainment, and local transportation, including travel to and from the United States aboard a U.S. airline. Spending by foreign visitors is watched closely by the industry because overseas visitors tend to take longer trips than domestic tourists and to spend more per day. Tourism imports are corresponding expenditures by U.S. residents traveling abroad, including fares paid to foreign air carriers on flights to and from the United States.


U.S. tourism exports totaled $180.7 billion in 2013, making tourism the United States’ single-largest services sector export, and accounted for 8% of all U.S. goods and services exports in 2012. As shown in Figure 3, tourism exports have grown strongly over the past decade, except in 2009, when they plunged 15% from the previous year due to poor economic conditions in Europe and elsewhere.

In 2013, an estimated 61.6 million U.S. residents traveled outside the United States, an increase of 1.5% from 2012. Mexico and Canada account for more than half of all outbound travel.

Between 2003 and 2013, the U.S. trade surplus in travel and tourism services grew more than thirtyfold to $57 billion, even as the nation’s overall merchandise trade deficit increased 30% to $703 billion. Every year since 1989, travel and tourism have posted a trade surplus.

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29 Travel and tourism exports, or receipts, cover travel-related expenditures and international transportation purchases from U.S. providers by nonresidents traveling in the United States.
Figure 4 shows that since 2003, the number of international travelers to the United States declined only once (in 2009). In 2012, visitors from Canada and Mexico accounted for more than half of total arrivals in the United States. The Department of Commerce expects visitor volume to continue to climb through 2018 to more than 80 million.

According to the U.S. Department of Commerce, foreign visitors account for a disproportionate amount of U.S. travel and tourism spending. Foreigners are estimated to have accounted for 20% of spending on lodging, 20% of food and beverage demand, and 27% of total passenger air transportation demand in 2011. A likely explanation is that foreigners spend, on average, far more on their U.S. travels than Americans do. U.S. Travel estimates that in 2011, for example, the average Chinese visitor spent $7,107 and the average Brazilian tourist $5,605. Visitors from the European Union accounted for a quarter of total visitor receipts in the United States in 2012 (see Table 4). Although receipts from emerging market visitors are much lower, they have grown quickly since 2007.

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34 Immigration laws allow Canadian nationals to travel visa-free to the United States, and Mexican nationals are covered by programs that allow for expedited processing at the U.S.-Mexico border for preapproved travelers considered low-risk.


36 BEA, TTSA, “Table 3: Demand for Commodities by Type of Visitor, 2011.”


Table 4. U.S. Receipts from Foreign Visitors
By selected country, in billions of U.S. dollars

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>European Union</td>
<td>$36.5</td>
<td>$40.7</td>
<td>11%</td>
</tr>
<tr>
<td>2</td>
<td>Canada</td>
<td>$16.4</td>
<td>$25.5</td>
<td>56%</td>
</tr>
<tr>
<td>3</td>
<td>Japan</td>
<td>$14.5</td>
<td>$16.5</td>
<td>14%</td>
</tr>
<tr>
<td>4</td>
<td>Mexico</td>
<td>$9.5</td>
<td>$10.0</td>
<td>5%</td>
</tr>
<tr>
<td>5</td>
<td>Brazil</td>
<td>$3.1</td>
<td>$9.3</td>
<td>197%</td>
</tr>
<tr>
<td>6</td>
<td>China</td>
<td>$2.7</td>
<td>$8.8</td>
<td>225%</td>
</tr>
<tr>
<td>7</td>
<td>Australia</td>
<td>$3.3</td>
<td>$5.4</td>
<td>63%</td>
</tr>
<tr>
<td>8</td>
<td>India</td>
<td>$3.7</td>
<td>$4.9</td>
<td>31%</td>
</tr>
<tr>
<td>9</td>
<td>Republic of Korea</td>
<td>$2.6</td>
<td>$4.2</td>
<td>59%</td>
</tr>
<tr>
<td>10</td>
<td>Venezuela</td>
<td>$2.2</td>
<td>$3.3</td>
<td>51%</td>
</tr>
<tr>
<td>11</td>
<td>Argentina</td>
<td>$1.3</td>
<td>$3.2</td>
<td>151%</td>
</tr>
<tr>
<td>12</td>
<td>Switzerland</td>
<td>$1.1</td>
<td>$1.9</td>
<td>71%</td>
</tr>
<tr>
<td>13</td>
<td>Israel</td>
<td>$1.4</td>
<td>$1.6</td>
<td>21%</td>
</tr>
<tr>
<td>14</td>
<td>Taiwan</td>
<td>$1.0</td>
<td>$1.2</td>
<td>16%</td>
</tr>
<tr>
<td>15</td>
<td>Norway</td>
<td>$0.8</td>
<td>$1.1</td>
<td>39%</td>
</tr>
</tbody>
</table>

Source: BEA, “U.S. International Services, Table D, Travel and Passenger Fare Receipts and Payments, 2010-2012.”

Types of Tourism

Tourism encompasses a diversity of activities, as consumer preferences have evolved from mass tourism—characterized by a large number of people who mostly want travel and cultural experiences similar to their own culture—to alternative forms of tourism that emphasize a greater level of contact between host and visitors. Some leading, or rapidly developing, areas of tourism include the following:

- **Cultural Heritage Tourism.** This form of tourism is defined by the National Trust for Historic Preservation as travel “to experience the places and activities that authentically represent the stories and people of the past and present. It includes historic, cultural, and natural resources.”[^39] Cultural heritage travelers participate in diverse activities such as visiting art galleries or museums, attending a concert, play, or musical, and recreating at national parks or monuments. Congress has established 49 National Heritage Areas in the United States.[^40] The Bureau of Land Management, for example, has held workshops and


produced educational activities on heritage tourism, recognizing it as a growing activity on federal lands.41

- **Sustainable tourism or ecotourism.** Sustainable tourism describes activities that take advantage of natural resources or other natural or cultural attributes while promoting local economic development and avoiding damaging environmental impacts. A number of organizations such as WTTC’s greenglobe.org and the Danish organization blueflag.org inspect and verify that hotels and other facilities that bill themselves as eco-friendly meet certain standards.42

- **Meetings/conventions.** The Global Business Travel Association (GBTA) estimated in 2013 that meetings and trade shows would represent more than 40% of the projected $273 billion spent that year on business travel in the United States.43 To meet demand, exhibit space in the United States has increased by 50% over the last 20 years, and since 2005, 44 new convention spaces have been planned or constructed.44

- **Medical tourism.** Travel to another country or region to access medical services that are more expensive or are unavailable near a consumer’s home is known as medical tourism. Data on the actual size of the industry are elusive. Publicly available estimates on the flow of tourists traveling for medical treatments each year run from 60,000 to somewhere between 30 million and 50 million.45

- **Agritourism.** Agritourism involves supplementing income from farming and natural resource activities with tourism-related activities, from harvest festivals to farm vacations. There is little authoritative information on the size of the market. According to the 2007 U.S. Census of Agriculture, 23,350 farms provided agritourism and recreation services valued at $566 million.46

- **Space tourism.** Several private spaceflight companies, including SpaceX and Virgin Galactic, are selling orbital and suborbital flights,47 and it is possible that the first commercial space passenger service will be launched in 2014.48 The possibility of space tourism has raised a variety of legal and policy questions.49

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45 Disagreement among various consulting firms on how to define the industry and different methodologies in collecting and analyzing information about the sector contribute to the huge gap in quantifying medical tourism.
49 In 2004, Congress passed the Commercial Space Launch Amendments Act (P.L. 108-492) to promote advancements in the emerging human space flight market. That law, which updated the Commercial Space Launch Act of 1984 (P.L. 98-575), includes safety requirements and liabilities for the space tourism industry.
some of which were addressed in a February 2014 hearing in the House Committee on Science, Space, and Technology Subcommittee on Space.50

Issues for Congress

Many countries manage tourism policy at the national level, and they often have national tourism bureaus that undertake tourism advertising.51 Some countries, such as Italy, Mexico, Spain, South Korea, and Turkey, have ministers responsible for tourism management and promotion.52 In the United States, national support for travel and tourism consists principally of promotional activities to encourage travel to the United States by residents of foreign countries. The Department of Commerce has an Office of Travel and Tourism Industries (OTTI) charged with improving the international competitiveness of the sector, among other functions. Regulation of travel and tourism is dispersed among a number of federal agencies, including the Departments of Transportation, State, and Labor, and the Federal Trade Commission, although regulation of such matters as liquor licensing and casino gambling is handled at the state level.53

In the 112th and 113th Congresses, lawmakers have enacted and introduced legislation to provide assistance to tourism-related industries, and have held hearings on the effects of travel and tourism on the U.S. economy. For instance, the House Committee on Energy and Commerce’s Subcommittee on Commerce, Manufacturing, and Trade convened a May 7, 2013, hearing that examined the benefits of tourism for the domestic economy.54

Tourism Promotion

Federal involvement in tourism promotion dates to the International Travel Act of 1961 (P.L. 87-63), which established the U.S. Travel Service, later replaced by the U.S. Travel and Tourism Administration (USTTA) within the Department of Commerce, to advertise U.S. tourism destinations to international travelers. Congress steadily increased funding for USTTA until 1997, when it was dissolved.55 In 2003, Congress restarted funding for travel promotion through the Consolidated Appropriations Resolution and established the U.S. Travel and Tourism Advisory Board (USTTAB), which has been rechartered several times, most recently in September 2013.56

50 U.S. Congress, House Committee on Science, Space, and Technology, Subcommittee on Science, Space, and Technology, Necessary Updates to the Commercial Space Launch Act, 113th Cong., 2nd sess., February 4, 2014.
51 UNWTO, Budgets of National Tourism Organizations, 2008-2009.
52 Tourism trends and policies in more than 50 countries are discussed in the OECD report, Tourism Trends and Policies, 2012, July 12, 2012.
55 The Omnibus Consolidation Rescissions and Appropriations Act (P.L. 104-134). A smaller office, the Office of Travel and Tourism Industries (OTTI), was reconfigured within Commerce. OTTI’s main task is to gather statistics on international travel to and from the United States.
In 2010, the Travel Promotion Act (TPA) launched a public-private partnership known as Brand USA to assist in financing an international advertising campaign for the United States as a travel destination. The effort is funded through a $10 fee added to the automated Electronic System Travel Authorization (ESTA) application assessed on each visitor from one of 38 countries, whose nationals may enter the United States without visas under the Visa Waiver Program (VWP). The federal contribution requires an annual matching contribution from the U.S. tourism industry, which can be a combination of cash and in-kind contributions such as advertising. The federal contribution is capped at $100 million a year, even though the Department of Homeland Security (DHS) collects about $140 million annually from the $10 fee. The TPA expires on September 30, 2015. In the 113th Congress, Representative Dina Titus introduced (H.R. 2626), a stand-alone bill that would amend the Travel Promotion Act to permanently fund Brand USA. An amendment to the immigration reform bill passed by the Senate in 2013 would also permanently reauthorize the act.

Critics, including some Members of Congress, have questioned the efficacy of the Brand USA program, and dispute whether federal matching funds have been spent appropriately. Other skeptics depict federally supported tourism advertising as an inappropriate subsidy to a private industry.

Although the federal government and many states and localities promote tourism, there is a dearth of empirical evidence on the value of tourism advertising and uncertainty about the credibility of studies of tourism promotion. Additionally, it is difficult to isolate the results of tourism promotion efforts from numerous other factors that affect international travel to and within the United States, including general economic conditions and currency exchange rates.

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57 P.L. 111-145 established the Corporation for Travel Promotion, renamed Brand USA in November 2011, which has an 11-member board of directors and a staff of more than three dozen full-time employees in Washington, DC.
58 Brand USA campaigns expanded to 11 markets in 2013, including Brazil and China, from three in 2012.
59 The automated, web-based ESTA system became mandatory on January 12, 2009, for eligible VWP visitors to the United States. Before traveling to the United States, VWP-eligible visitors are screened through the CBP system, which checks them against terrorist, national security, and criminal watch lists.
60 Each VWP visitor is charged a $14 fee, of which $4 covers administrative costs and $10 funds the tourism program. U.S. Customs and Border Protection, “DHS, CBP Announce Interim Final Rule for ESTA Fee,” Press Release, August 6, 2010.
61 According to testimony by Vermont’s Commissioner for Tourism & Marketing before the Senate Judiciary Committee on April 23, 2013, the ESTA program generates $140 million annually. The U.S. Department of Commerce provides a monthly overview of travel promotion fees collected by DHS through the ESTA program, “Travel Promotion Fees Collected,” http://www.trade.gov/travelindicators/travel-promotion-fees-collected.asp.
64 U.S. Congress, Senate, Initial Investigation of Brand USA and The Department of Commerce’s Oversight, 113th Cong., October 4, 2012.
Using a proprietary econometric model, a joint report issued by Oxford Economics and U.S. Travel found that in FY2013 Brand USA marketing generated 1.1 million incremental trips and $3.4 billion in additional visitor spending. A $4.1 million pilot travel marketing campaign in the United Kingdom funded by the Commerce Department between 2004 and 2008 brought an additional 362,500 travelers to the United States, a study conducted for the department later found.

However, there is no established methodology for evaluating such promotional efforts. A 2010 study of economic impact assessments of tourism marketing campaigns by more than a dozen states found that each state had a different way to measure tourism marketing. California was found to have generated the highest return on investment of any of the states reviewed, receiving $305 in visitor spending and collecting $20 in state and local tax revenue for each dollar spent on marketing in 2009. Another study by the economic research firm Global Insight found that after Colorado stopped tourism marketing activities in 1993, leisure visits to the state declined by 8.4% from 1994 to 1997, which was nearly twice the rate of decline as in other states identified as Colorado’s competitors for visitors. After Colorado reinstated promotional activities in 1998, its numbers started to rebound.

### Visa Requirements

The State Department’s Visa Waiver Program (VWP) is seen by the travel industry as an important way to facilitate and encourage foreign business and leisure travel from high-volume/low-risk countries to the United States. Travel under the VWP, which allows eligible visitors to enter the United States without first obtaining a visa from a U.S. consulate abroad for stays up to 90 days, has been expanded to 38 countries. The Government Accountability Office has raised concerns about the effect of the VWP on national security, because these travelers do not undergo the screening required of visa applicants.

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72 VWP members countries are Andorra, Australia, Austria, Belgium, Brunei, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Japan, Latvia, Liechtenstein, Lithuania, Luxembourg, Monaco, Netherlands, New Zealand, Norway, Portugal, Republic of Malta, San Marino, Singapore, Slovakia, Slovenia, South Korea, Spain, Sweden, Switzerland, Taiwan, and the United Kingdom. Chile was designated a VWP country on February 28, 2014.
In January 2012, President Obama signed Executive Order 13597, establishing a Task Force on Travel and Competitiveness. The task force was instructed to develop a set of national travel and tourism goals to increase international visitor volume to 100 million by the end of 2021. The task force recommended that the government reduce the time required to process tourist visas, particularly for potential visitors from high-growth markets such as China and Brazil.

Several bills have been introduced in the 113th Congress to expand the VWP and/or ease the visa process. The Border Security, Economic Opportunity, and Immigration Modernization Act of 2013 (S. 744), which incorporates the latest iteration of the Jobs Originated through Launching Travel Act (JOLT) of 2013, includes provisions to increase in scope the VWP, reduce visa processing delays, and establish a pilot fee-based premium processing category for visa services. Representatives Joe Heck and Mike Quigley have proposed a stand-alone JOLT Act (H.R. 1354) that would, among other things, provide for faster visa processing, expedited entry for priority visitors, encourage more travel from Canada, and establish a pilot program to allow State Department officials to interview visa applicants via secure video conferencing. A bill introduced in the Senate by Senators Mark Kirk and Barbara Mikulski and in the House by Representatives Mike Quigley and Aaron Schock (S. 223; H.R. 490) would update the criteria for the program to allow travelers from Poland to participate. H.R. 1923, by Representatives Mark Amodei, Judy Chu, and Steven Horsford, would specify that Hong Kong be considered a sovereign country for the purposes of eligibility for the VWP. Legislation by Representatives Ileana Ros-Lehtinen and Ted Deutch and Senators Barbara Boxer and Roy Blunt (H.R. 300, H.R. 938, S. 266, and S. 462) includes a provision to designate Israel as a VWP country.

Preclearance Facilities

U.S. Customs and Border Protection (CBP) has opened preclearance posts at certain foreign airports, allowing passengers to go through U.S. customs before boarding their flights to the United States. Travelers from airports with preclearance are treated as domestic passengers upon arrival, and can make flight connections or exit the airport more quickly than if they had to undergo CBP inspection in the United States, potentially making the United States more attractive as a tourist destination. Preclearance is offered at more than a dozen airports in six countries (Aruba, the Bahamas, Bermuda, Canada, Ireland, and the Emirate of Abu Dhabi).

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75 The U.S. State Department said that its targets for Brazil and China were met in June and November 2012, respectively. U.S. Department of State, “U.S. Visa Processing,” press release, February 28, 2013, http://www.state.gov/r/pa/prs/ps/2013/02/205342.htm.
76 Hong Kong does not qualify for the VWP because it is a special administrative region of China, and not a sovereign country.
77 Some of these bills are “stand-alone” measures, while others that include provisions to add Israel to the VWP are embedded in larger bills. One of the issues concerning Israel’s participation is its treatment of citizens of Arab, Middle Eastern, or Muslim origin who are attempting to enter or exit Israel.
78 Preclearance facilities are established via a formal agreement between the United States and a host country. The first preinspection operations began in 1952 at certain Canadian airports.
79 Entities, including foreign governments, are permitted to reimburse CBP for services related to preclearance facilities. In the case of the Abu Dhabi facility, CBP will be reimbursed for about 85% of the costs associated with the operation by the government of Abu Dhabi.
The Abu Dhabi facility, which opened on January 26, 2014, has been controversial. No U.S. carrier serves the airport, and critics have asserted that the new facility gives Abu Dhabi’s government-owned airline, Etihad Airways, a competitive advantage over U.S.-owned carriers that route passengers to other Asian destinations through airports that lack similar preclearance posts.  

A preclearance customs post is also being considered for Qatar, and Dubai has also expressed interest in a preclearance facility.

Two related bills are pending in Congress. H.R. 3575, introduced by Representative Sheila Jackson Lee, was intended to block the preclearance facility at Abu Dhabi International Airport. H.R. 3466, by Representatives Patrick Meehan and Peter DeFazio, would require the U.S. government to examine the potential effects on the U.S. airline industry before establishing new CBP preclearance facilities.

Tourism Taxes

Online travel companies not affiliated with lodging or transportation companies account for about one-fifth of the more than 148 million travel bookings made online each year in the United States. eMarketer, a market research firm, says U.S. online travel sales reached $126.3 billion in 2012. The growth of online travel companies has led to a number of battles with state and municipal governments over taxes on lodging. Although state and local laws vary, the jurisdictions generally contend they are entitled to collect hotel taxes on the full retail price that consumers pay online travel companies for rooms, whereas the travel companies assert that taxes are due only on the lesser amounts they actually pay hotels.

The online travel industry favors national standards that could preempt state and local policies on taxation of hotel rooms. The National Conference of State Legislatures, on the other hand, unanimously approved a resolution in August 2013 recommending that states “should consider legislation that requires companies to remit taxes based on the full retail price paid by the user.”

The vehicle rental industry has also raised objections to state and local taxes. At a congressional hearing in June 2010, an industry representative said that governments in 43 states and the District of Columbia had levied 118 different excise taxes on car rentals, an 800% increase in the number of such taxes since 1990. H.R. 2543, introduced by Representatives Steve Cohen and Sam Graves, would prohibit “discriminatory” taxes on the rental of motor vehicles. The National League of Cities, National Association of Counties, U.S. Conference of Mayors, and Government

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Finance Officers Association opposed a previous version of the bill, claiming it would unfairly preempt state authority.87

**Other Tourism-Related Legislation**

Cruise ships leaving U.S. ports carried more than 10 million passengers in 2013.88 In the wake of fires, crimes, and other incidents aboard cruise ships, congressional hearings have examined industry practices. Two bills pending in the 113th Congress, the Cruise Passenger Protection Act (S. 1340), introduced by Senator Jay Rockefeller, and the Cruise Vessel Consumer Confidence Act (H.R. 3475) introduced by Representative John Garamendi, aim to improve cruise passenger security and safety. In 2013, the cruise industry adopted the Cruise Industry Passenger Bill of Rights and agreed to voluntary disclosure of onboard crime statistics.89

The Conference Accountability Act of 2013 (S. 1347), introduced by Senator Tom Coburn, would, among other things, prohibit a federal agency from spending more than $500,000 on any single conference unless the head of the agency determines the expenditure is “justified as the most cost-effective option to achieve a compelling purpose”; limit participation at conferences held outside the United States; and require agencies to post details of their conferences online. Related measures are also included in the Government Spending Accountability Act of 2013 (H.R. 313) and the Digital Accountability and Transparency Act (H.R. 2061 and S. 944).

The travel and tourism industry is also affected by congressional action on a range of diverse policy issues, such as federal funding for national parks, forests, and historical sites that are managed by federal agencies and staffed by their employees; the minimum wage; and visa and immigration reform policy. Proposals to expand online gambling are particularly contentious. Casino gambling and horseracing are important parts of the tourism sector in certain states, and remote gambling has the potential to reduce gambling-related travel and tourism.90

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Appendix. Defining and Measuring the Tourism Sector

The Bureau of Economic Analysis (BEA) measures the economic output of various U.S. industries as part of its National Income and Product Accounts (NIPA). Travel and tourism does not fit neatly into the BEA regime, as it is not so much an industry with defined output as a variety of consumption spending across a range of industries. Products such as gasoline and restaurant meals may be consumed both by tourists and by individuals who are not traveling, making it difficult to identify how much economic activity is the result of travel and tourism.

Beginning in the mid-1990s, UNWTO spearheaded an international push to create a broad, consistent gauge of travel and tourism. Partly as a result of that effort, and of a 1995 White House Conference on Travel and Tourism that included a call for more comprehensive information on the sector, the United States is among many countries now using a measurement system known as Tourism Satellite Accounts. The U.S. version, known as the Travel and Tourism Satellite Accounts (TTSAs), generally complies with UNWTO standards but differs in some details.

The TTSAs are designed to capture the broad range of spending by “visitors”—people who travel away from home for less than a year, to places and for purposes outside of normal activities, including trips for business and religious or educational activities. This TTSA definition of “visitor” encompasses people who may not be engaging in long-distance travel for pleasure. But it allows for a broad look at travel and tourism as an economic sector, including funding flows and supply-demand balances for related businesses such as hotels and restaurants. As one analysis noted, “While it might seem straightforward to distinguish business from leisure travel, in practice it is not always clear what the visitor actually did. The boundary between travel for leisure and that for personal or family reasons is even fuzzier.”

To estimate the economic impact of travel and tourism, BEA has identified 24 types of goods and services generally purchased by visitors, in the broad areas of lodging, food and beverage services, transportation, and recreation. BEA uses a variety of data—production and trade statistics, consumer surveys such as the Bureau of Labor Statistics Consumer Expenditure Survey, employment information, and other sources—to estimate the share of the selected goods and

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92 Background on the TTSA program can be accessed at http://travel.trade.gov/view/ttsa/.
93 BEA’s definition of “visitor” is someone who travels out of his or her usual environment, which is the area of normal, everyday activities within 50 to 100 miles of home, for a period less than one year or who stays overnight in a hotel or motel.
95 Ibid. UNWTO has travel data shown by trips for leisure, recreation and holidays, business and professional purposes, and other purposes such as visiting friends and relatives, health treatment, or religious reasons. Likewise, businesses and nonprofit groups have other measures of travel.
services consumed by visitors during their journeys. For example, BEA assumes that 18% of U.S. restaurant meals are purchased by visitors, along with 100% of hotel rooms and about 30% of taxi trips. In addition to its estimates of direct spending, defined as goods and services bought by travelers, BEA estimates indirect spending related to travel and tourism. The sum of direct and indirect spending is often cited in public discussions of the importance of travel and tourism. However, this number can be misleading, as indirect spending is usually not considered when discussing the size of other portions of the economy. There is currently no agreed-upon system for creating state or local satellite accounts, though some private forecasting firms have developed similar products.

The TTSAs still have certain shortcomings. Due to measurement difficulties, second homes that are not rented to others, but are used exclusively by the owners for vacations, are not counted as tourism-related. The TTSAs also do not attribute consumer-owned or -leased vehicles to travel and tourism, though by some measures more than 90% of leisure trips are made in personal cars. In a 2007 article, BEA economists estimated that adding data on such automobiles into the TTSAs would have boosted the measured size of the tourism industry by more than $50 billion in 1998.

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98 BEA, TTSA, Table 3: Demand for Commodities by Type of Visitor, 2011.