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Congressional Liaison Offices of Selected Federal Agencies

Audrey Celeste Crane-Hirsch
Reference Librarian

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Summary

This list of about 200 congressional liaison offices is intended to help congressional offices in placing telephone calls and addressing correspondence to government agencies. The information was supplied by the appropriate agency and is current as of the date of publication. Entries are arranged alphabetically in four sections: legislative branch; judicial branch; executive branch; and agencies, boards, and commissions.

This report is not intended to be comprehensive. It includes contacts at major federal agencies and agencies for which CRS has received repeated requests. If you need a contact for a federal agency not listed in this report, or for a private organization, such as a business or non-profit, or a state agency, please place a request on CRS.gov or call 7-5700.

CRS is currently in the process of updating this report. There may be listings that do not yet reflect changes resulting from the new Administration. We will be working over the next months to update all listings. Please contact the author for assistance.

This report was produced for congressional offices only.

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Executive Branch

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Oversees the protection of national security assets and provides integrated security services to the Department of Defense.

Department of the Air Force (USAF)

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Office of Legislative Affairs

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National Guard Bureau

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Administration for Children and Families (ACF)

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Centers for Medicare and Medicaid Services (CMS)

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This was the Health Care Financing Administration until July 1, 2001.

Food and Drug Administration (FDA)

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Health Resources and Services Administration (HRSA)

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Indian Health Service (IHS)

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Substance Abuse and Mental Health Services Administration (SAMHSA)

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Department of Homeland Security (DHS)

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U.S. Citizenship and Immigration Services (USCIS)

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This bureau handles immigration service functions such as immigrant benefits, adjustment of status to naturalization applications, and requests for asylum and refugee status.

Transportation Security Administration (TSA)

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U.S. Customs and Border Protection

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This bureau is the unified border agency in the Department of Homeland Security that manages, controls, and protects the nation's borders at and between official points of entry.

U.S. Immigration and Customs Enforcement (ICE)

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This bureau focuses on the enforcement of immigration and customs laws within the United States, the protection of specified federal buildings, and air and marine enforcement, including the Federal Air Marshal Service. They perform customs and immigration investigations and collect customs and immigration intelligence.

Federal Emergency Management Agency (FEMA)

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Broadcasting Board of Governors (BBG)

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The board has supervised U.S. government civilian international broadcasting, including Voice of America (VOA), Office of Cuba Broadcasting (OCB), Radio Free Europe/Radio Liberty (RFE/RL), Radio Free Asia (RFA), and Middle East Broadcasting Networks (MBN) since FY2000.

Central Intelligence Agency (CIA)

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Commission of Fine Arts

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Commodity Futures Trading Commission (CFTC)

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<http://www.fanniemae.com/portal/index.html>

In 1938, the federal government established Fannie Mae to expand the flow of mortgage money by creating a secondary market. It has been private since 1968.

Farm Credit Administration (FCA)

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Federal Communications Commission (FCC)

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Federal Deposit Insurance Corporation (FDIC)

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Federal Housing Finance Agency (FHFA)

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Federal Election Commission (FEC)

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Federal Mediation and Conciliation Service

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Federal Reserve System (FRS)

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<http://www.federalreserve.gov/>

Consumer Financial Protection Bureau (CFPB)

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Consumer Financial Protection Bureau
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For case-related matters:
Consumer Response Government Team

Tel: (202) 435-9400
To initiate a Consumer Response case:
CFPB_GovtConsumerResponse@cfpb.gov
To request status on an existing case:
CFPB_GovtCaseUpdates@cfpb.gov

Federal Retirement Thrift Investment Board (FRTIB)

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Director, External Affairs
Federal Retirement Thrift Investment Board
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Washington, DC 20002

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Email: kim.weaver@tsp.gov
<http://www.frtib.gov>
<http://www.tsp.gov>

The Federal Retirement Thrift Investment Board is the agency that administers the Thrift Savings Plan.

Federal Trade Commission (FTC)

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Freddie Mac

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Chartered by Congress in 1970, Freddie Mac is a stockholder-owned corporation that maintains money flow to mortgage lenders in support of home ownership and rental housing.

General Services Administration (GSA)

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Merit Systems Protection Board (MSPB)

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Millennium Challenge Corporation (MCC)

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Fax: (202) 521-2695
Email: killingsworthcf@mcc.gov
<http://www.mcc.gov/>

The **Millennium Challenge Corporation** (MCC), created in January 2004 to reduce poverty in poor countries that demonstrate a commitment to good governance, economic freedom and investing in their citizens, provides assistance to fund country-led projects that break through barriers to sustainable economic growth.

National Aeronautics and Space Administration (NASA)

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National Archives and Records Administration (NARA)

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National Capital Planning Commission

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National Council on Disability (NCD)

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National Credit Union Administration (NCUA)

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National Endowment for the Arts (NEA)

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National Endowment for the Humanities (NEH)

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National Gallery of Art (NGA)

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National Gallery of Art
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The National Gallery is located on the National Mall between 3rd and 9th Street, at Constitution Avenue, NW, Washington, DC.

National Labor Relations Board (NLRB)

For policy matters:

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National Science Foundation (NSF)

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National Transportation Safety Board (NTSB)

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Nuclear Regulatory Commission (NRC)

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Occupational Safety and Health Review Commission (OSHRC)

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OSHRC is an agency, independent of OSHA, which adjudicates contested OSHA citations.

Office of Personnel Management (OPM)

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Pension Benefit Guaranty Corporation (PBGC)

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Postal Regulatory Commission (PRC)

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President's Council on Fitness, Sports & Nutrition

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Railroad Retirement Board (RRB)

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Sallie Mae

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In 2014, Navient Corporation was spun off from Sallie Mae Corporation as an independent, publicly traded company. Navient services federal direct student loans on behalf of the U.S. Department of Education (ED), as well as a portfolio of federally guaranteed and private education loans. Navient also provides student loan default resolution services for ED and guaranty agencies and offers asset recovery services to federal, state, and municipal government clients.

Securities and Exchange Commission (SEC)

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Surface Transportation Board (STB)

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U.S. Access Board (Architectural and Transportation Barriers Compliance Board)

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U.S. Agency for International Development (USAID)

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U.S. Commission on Civil Rights (CRC)

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U.S. Consumer Product Safety Commission (CPSC)

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